



ICEE METERING SOLUTIONS

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So, you want to install a prepaid electricity meter on your property and not sure which route to go? You could apply for a municipal prepaid meter directly from the municipality, or you could install a sub-meter from ICEE Metering Solutions Pty Ltd. As suppliers and installers of prepaid electricity sub-meters, we understand the industry and processes involved in each option. Here are the differences between a municipal prepaid meter and a sub-meter.

<b>Municipality Meter</b>	<b>Privately owned sub-meters</b>
Only 1 meter on the premises is allowed and you need an existing supply from the municipality	Any amount of meters is allowed on the same premises however the meter does not replace the primary meter from the municipality
Apply directly from the municipality	Apply via any metering company that supply sub meters
Normally a 6 to 8 week waiting period	Normally a 1 week waiting period
Mostly for owners	Mostly for tenants
Difficult to control nonpaying tenants	Control your nonpaying tenant by making use of the functions of the prepaid meter ect. Soft block or debt collecting via the prepaid meter
No reporting functions	Accurate reporting on a monthly basis

**Take note**, because the municipal system does not cater for prepaid solutions in subletting situations, the service is provided by private institutions - therefore the use of private software. The access to this software is made available at a 15% vending fee of electricity purchases and has been approved by NERSA (e.g., R100 voucher will provide electricity to the value of R85).

## ***So, when do I apply for a SUB METER?***

### ***You would apply for a Sub Prepaid Meter when:***

1. There is a single dwelling on a property, occupied by tenants.
2. The second dwelling on a property is occupied by tenants.
3. There are multiple dwellings on a property, and all of the dwellings (main and sub dwellings) are occupied by tenants.

### ***You should NOT apply for a Sub Prepaid Meter when:***

1. There is a single dwelling on a property, occupied by the Owner him/herself

### **How does it work?**

When a consumer purchases a uni pin voucher and requests a token, he has to provide his meter number. A request is sent to us and we send the token back for the requested amount. The money is paid into our trust account, which we -in turn- pay to the landlord, body corporate trust account or, (who ever pays the municipality). The consumer takes his token and punches it into the meter. The meter is now updated with a fixed amount of electricity to be released until it runs out, where after the meter will disconnect the electricity supply and the consumer then has to buy another token.

### **What does prepaid electricity cost me?**

The meter is a once-off price. Thereafter the electricity price charged covers the cost of electricity that the municipality charges plus the costs involved in providing prepaid electricity vouchers or tokens which is 15%. Included in the price is a fee charged by ICEE Metering Solutions Pty Ltd which covers the costs of all the services provided including the secure connection between your meter number and the ICEE Metering Solutions Pty Ltd host computer.

### **Advantages**

- Monthly consumption report.
- No tenants running up high electricity bills and skipping payments.
- No tenants disputing their bills.
- No owner being blamed for over charging their tenants.
- End of periodic meter reading.
- End of disconnection visits.
- Easy fraud detection.
- Move away from post payment to pre-payment providing for better cash flow.

### **Disadvantages**

- Tenant pays 15% more for electricity.

### **Where is tokens available**

Tokens are available from all uni pin outlets (Sasol Garage, BP Express, Engen Garage, Spar and also from Nedbank ATM's)

Tokens are also available online via [www.prepaid24.co.za](http://www.prepaid24.co.za)

Emergency tokens can also be purchased directly from ICEE Metering Solutions Pty Ltd

# FAQ

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Whose property will the pre-paid meters be?

***It will be the property of the entity that has purchased them***

Who will be responsible for replacement of faulty meters?

***The supplier issues the meters with a 1-year guarantee which we will replace free of charge (t&c apply)***

Do you have an after-hour call centre where residents can contact you for assistance?

***Yes, we have someone on standby weekdays until 10pm and weekends. Please check our website for standby hours***

What will the deposit be for each unit if a pre-paid meter is used?

***There will be no deposit required from us, but refer to your lease agreement***

Where can prepaid electricity be purchased?

***It can be purchased at any UNIPIN outlet (garages and Spar) or you can register on [www.prepaid24.co.za](http://www.prepaid24.co.za)***

Can electricity usage at a unit be restricted on request of an owner?

***The prepaid meter is by law a recovering mechanism, meaning we can recover water, levies and even monthly rent on our meters***

Please highlight any penalty/risks/negative clauses in your contract?

***Prepaid tampering fine – R1000***

What is the vending charge on the prepaid electricity tariff?

***15% vending fee is charged on all electricity tariffs***

What types of Meters are there?

***Single Phase Meters (Domestic)  
Three Phase Meters (Commercial)  
Split Meters***

How quickly can services be obtained?

***As soon as we have received the application form and proof of payment, the prepaid meter will be installed within 5 working days***

Can I use my own Contractor to install a Meter?

***Yes, we can give you the option of supply only or fully installed, however the warrenty will then expire***

What happens when there is a change between an old and a new tenant?

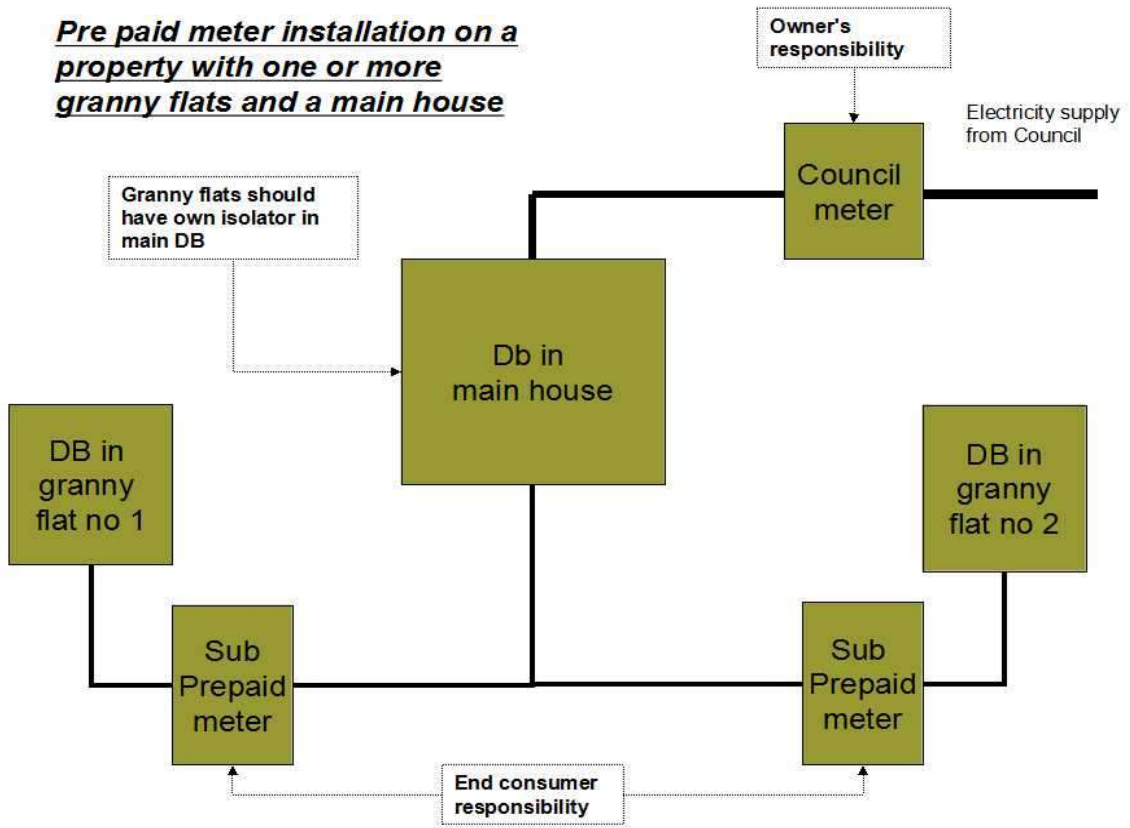
***It is a prepaid meter so any credit left on the meter will remain there and the new tenant can just move in and start to purchase electricity***

After the prepaid meter is installed, what will happen with my council account?

***It is important that you are aware we are a sub metering company and NO COMPANY can replace the council meter, only the Council can. We will pay all recoveries on a monthly basis into the account supplied to us in the agreement form (payments will be done in the first week of every month)***

**Examples of how the sub-meters are installed in either private dwelling with multiple tenants or in a complex situation.**

**Pre paid meter installation on a property with one or more granny flats and a main house**



**Pre paid meter installation in a complex**

